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## Managing Beyond the Ordinary (Paperback)

By Charles H Kepner, Hirotugu Iikubo

Dog Ear Publishing, United States, 2009. Paperback. Book Condition: New. 226 x 150 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*. IN A BUSINESS WORLD full of extraordinary pressures and complex processes, great managers never go it alone. To get the job done right they rely on collaboration. Collaboration is the key to fixing complicated problems, improving your organization, and achieving extraordinary results that are noticed and rewarded. It's the ability to get every employee on board, pooling their knowledge, skills, information, and creativity. And it's a specialized skill that rarely comes naturally. Managing Beyond the Ordinary supplies the hands-on, how-to guidance every manager needs to master the principles and process of collaboration. It offers fresh insights into how to collaborate, and concrete proof as to why this seemingly simple process yields such amazing results. Filled with dozens of instructive, real-life stories and how-to-do-it checklists, the book outlines 10 essential tasks that managers must undertake to achieve superior results. As an extraordinary manager, you'll learn how to: Set the context for resolution of the issue - is it strategic or operational in nature Understand the problem you're confronting before leaping into action. Clarify...



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